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## Disrupt Tutoring Privacy Policy

Hey there!

If you're reading this, nicely done. You seem like quite a responsible individual and that's pretty epic.

If you're younger than 18, make sure you call Mom, Dad or your legal guardian ("parents") to read these with you. If you use our website, we're going to assume that you've read these with your parents, and that they give you all of their permission to navigate and use our epic website.

If you are Mom, Dad or legal guardian, or anyone else over 18 with the burning desire to learn, or pass on the gift of learning, it's so great to have you here. Just so you know, if you use this website, we're going to assume that you've read, understood, agreed to and decided that these are the most epic terms and conditions you've ever seen.

We hope you find our website as epic as we do. We are so proud of it and hope that it goes a long way to bringing the gift of education to as many people possible. With that said, let's get into the stuff our lawyers want you to know.

### 1. We've got you covered.

- a. Pineapple Ventures (Pty) Ltd trading as Disrupt Tutoring ("us" or "we") take the personal information you provide us really seriously. Unless you give us the permission to pass it on, we shall protect it and guard it with our life, hand to our heart, we swear.
- b. Below we cover what happens to the information you provide, regardless of where you have submitted it, including but not limited to on our website, <https://www.disrupt-tutoring.co.za>, and/or related domains as well as all on all of our social media platforms (Facebook, Instagram and YouTube).

### 2. What we do with the information you give us.

- a. We collect all the information that you so generously provide through our website and /or other forums so that we can keep a record of who sends in the question and ensure that you receive your personalised

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shout out in the video. This info doesn't give your identity away, unless this really specific information is handed over knowingly by you.

3. You've got to love them cookies.

- a. Not only do we devour cookies, but we also use them on our website. And here, we aren't referring to the choc chip variety, but rather small pieces of data sent from a website and stored in a user's web browser, while the user is browsing that website. These help us know how and when our site is visited, and which pages are viewed.
- b. Third party peeps, including Google, use these cookies to serve up adverts based on which websites a person has visited. This means that you may see some Disrupt Tutoring adverts (if so, show us some love) or other educational-related adverts that you may be interested in. You can opt out of Google's use of cookies by visiting Google's advertising opt-out page.
- c. The information collected doesn't identify you personally. We use cookies because we just want to make the overall experience better for all you epic people. We do this through improved design, content, user experience, by analysing trends, gathering broad demographic information, administering the site or for any other Disrupt Tutoring reasons.

4. We'll keep your information safe and secure, in our carefully guarded 'vault'.

- a. We won't ever sell, rent, share, trade or give away any information that can identify you personally to any third-party peeps outside of our partner organisations.
- b. When answering your question, we will only use your first name, because we just want to say hello and for you to know the answer is just for you (and everyone else who now gets to know the answer because of you). For this to happen, we will only share your name with our epic tutors. The rest of your personal information will stay safe with us.

- c. If the law says we must and we are obliged to, then we will have to provide your information to whoever asks, especially if there is a court order or subpoena involved.
  - d. Your personal information collected by us is stored in a super safe environment, and accessed only by Disrupt Tutoring employees and people in our partner organisations. This information is stored in South Africa currently, so if you're visiting from somewhere else (you are most welcome), know that your information is being housed in South Africa. Ultimately, no matter where you're from, we will protect your personal information, in the way promised by this Privacy Policy.
  - e. Are you ready for the money line? If you provide us with your personal data or information, it means you give us permission (or your parents do, if you're under 18, because you totally would've shown this to them), to the transfer and processing of your personal information.
5. When you ask us a question.
- a. This is the big disruptor – the heart and soul of our free, personalised tutoring offer. You are able to send us a question, at any time, day or night, and receive an answer dedicated to you.
  - b. Doing this requires you to send us some personal information. This information will be stored in a secure place and only be used in the production and delivery of your personalised video. The video that results from your question will be stored on YouTube, and only your first name will feature in the video.
  - c. Your number and email address will be added to an appropriate broadcast list. This is really cool and means that you will receive the occasional video from us, as well as exclusive offers from our epic sponsors. You can opt out of this at anytime by sending an email to [info@disrupt-tutoring.co.za](mailto:info@disrupt-tutoring.co.za).

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- d. Asking us a question means that you have the full permission of your parents who all agree that we can answer your question, plus include only your first name in our response. Plus, you and your parents acknowledge that no one forced you to send us a question, and you did it because you were hungry for knowledge and knew we could dish it up.
6. Linking everything up (pardon that totally intended pun).
- a. Our website has some links that may steer you to some other third-party websites. It goes without saying (but we will say it anyway), we have no control of or responsibility for the privacy practices or content of any website linked to ours.
  - b. When we include a link, it doesn't necessarily mean that we endorse or share the views of the material on that website or anything to do with their operators. You should definitely do the responsible thing (with your parents, if needed) and read the privacy policies of these linked sites, because it may be different to ours (well, it definitely won't be written in the same epic way <subtle brag>).
7. Wrapping it all up.
- a. In summary, we want you to use your common sense when it comes to providing your own personal information. Unless you are reaching out to us, never provide any of your personal information to anyone from Disrupt Tutoring who contacts you and asks (because this should never happen). If this does happen, please let us know immediately at [info@disrupt-tutoring.co.za](mailto:info@disrupt-tutoring.co.za).
  - b. You're the initiator of our relationship, so you're in control. As Uncle Ben once said: "With great power comes great responsibility." Use yours with care, always checking in with Mom, Dad or your legal guardian and we'll do the same.