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## Disrupt Tutoring Website Usage Policy

Hey there!

If you're reading this, nicely done. You seem like quite a responsible individual and that's pretty epic.

If you're younger than 18, make sure you call Mom, Dad or your legal guardian ("parents") to read these with you. If you use our website, we're going to assume that you've read these with your parents, and that they give you all of their permission to navigate and use our epic website.

If you are Mom, Dad, legal guardian or anyone else over 18 with the burning desire to learn, or pass on the gift of learning, it's so great to have you here. Just so you know, if you use this website, we're going to assume that you've read, understood and agreed to these Terms and Conditions.

We hope you find our website as epic as we do. We are so proud of it and hope that it goes a long way to bringing the gift of education to as many people possible. With that said, let's get into the stuff our lawyers want you to know.

### 1. What's the point of this document?

- a. In a nutshell, this is here to tell you what it means when you use <https://www.disrupt-tutoring.co.za> and any other related domains, and social media platforms that relate to Pineapple Ventures or Disrupt Tutoring (Instagram, Facebook, YouTube, Twitter, LinkedIn, etc.).
- b. It's pretty much a legally binding contract between us (aka Pineapple Ventures (Pty) Ltd trading as Disrupt Tutoring or "we" or any other related pronouns) and you (Learners, Mom, Dad, Gran, Granddad, Aunt, Uncle, Teacher, Tutor, and everyone else with burning desire to learn or teach).
- c. If you are a Sponsor, Tutor, Contributor or Affiliate, not only do we love you, but we have caringly created more specific T's and C's to guide our relationship. You'll find all of those [here](#).

### 2. We're here to help, but we acknowledge we're only human.

- a. We're so grateful that you have made the decision (and have chatted to your parents to come to that decision) that our website is useful. We just want to make it clear that our interests are pure and all the content we upload is there to help, but we aren't bound to help.
  - b. Also, every effort is made to make sure all content is totally accurate, but we may get it wrong sometimes (such is human nature). We are so grateful to you for your understanding in advance, and have put some channels in place so you can let us know when you spot an error and we will rectify it as soon as we get the chance.
  - c. That said, we are not here to substitute the guidance given to you by your epic teachers. We're here to give you a feel for the practical application of some of the tools you've learnt in class. With that in mind, we can't be held liable for any liability, damage and/or loss that results from you using our website, any errors in videos, or not being able to use our website.
3. If you've sent us a question, not only do we admire your commitment, but there are a few things we need you to know and accept.
- a. We're so happy to see a new question land in our inbox. We know that you have spent some sleepless nights trying to overcome the question that's been causing you some unnecessary anxiety. Hopefully, we can respond with the gift of easing your anxiety.
  - b. But we need some things from you. So, if you send us a question, we'll assume that you have read, understood and totally agree that you will:
    - i. Be cool - Don't send us a question from a test, assignment, or exam that you're writing. Rather adjust the question, then share it.
    - ii. Be chilled - Lots of questions are coming through. We promise we'll get to yours as soon as we can, but just in case, don't send it last minute. And it will be epic. We promise.
    - iii. Be nice - Sometimes, try as we might, we may not have an answer for you. We will always let you know and help as much as we can.

- c. Before you go ahead and send us your question, we hope you have visited our incredible library of epic tutorial videos, because there is a good chance that your question has already been answered. Check them out [here](#).
- 4. How these general T's and C's relate to our other, more specific ones.
  - a. We've already spoken about the other more specific T's and C's that apply to our epic Sponsors, Tutors, Contributors and Affiliates. If the specific T's and C's contradict these T's and C's, then the more specific T's and C's will apply where they apply to you.
- 5. Things don't stay the same for long (especially when you're a disruptor <subtle brag>).
  - a. No doubt that we will constantly update this epic website of ours. We may even update these T's and C's. We love that we can do that by law and will make the most of this. Changes and additions will always be made to make your experience better.
  - b. We don't like to think about it, but we also have the right to suspend this website, at any time, without any notice (let's hold thumbs that this never happens).
  - c. It's up to you to stay up to date with these terms and conditions whenever you use our website.
- 6. Feel free to explore and share, just don't replicate.
  - a. You are more than welcome to share anything you on our website that you find useful. We love the thought our knowledge being spread far and wide, helping as many people as possible. It would be epic if you could give us a shoutout whenever you did this, but you don't have to.

- b. What we are pretty serious and passionate about our website, it's vibe, feel and flow. We will never be willing to let you replicate it or pretend it's yours. Please be epic and respect this simple request.

7. Who does the stuff on our website belong to?

- a. Put simply, anything we create, or produce is ours (videos, articles, blog posts, pages, podcasts, audios, etc.).
- b. When it comes to videos, we own the explanation to the question in every video produced by us (or through Tutors who are a part of the Disrupt Tutoring team). This does not necessarily mean that we are responsible for the question that we are answering or own the question which has either been taken from a freely available source (GDE or IEB, for example) or from a question sent through to us (much like tutor providing private tutoring to a learner, working through examples from textbooks or past papers).
- c. Blog posts written by Contributors belong to the Contributor and they have given us the right to publish their post on our website. Podcasts produced by us using the blog post belong to us, but we will always pay them tribute in the audio.

8. Cookies (just not the ones that go so well with milk).

- a. To make your experience that much more epic, we may collect and process cookies. But more on this in our Privacy Policy.

9. Just so we're clear, we're not responsible for a few things.

- a. If you suffer any harm, loss or damage because of our website or reliance on the content stored on our website or sending information through our website, we can't be held liable. This does not mean that we won't be truly sorry for you.

- b. We've also done everything we can to prevent any viruses or not so epic software from harming our website or it's content. But, we can't guarantee that everything is free from those awful things and we can't be held responsible in this event. Let us know if you find anything weird going on.

10. We're proudly, legally South African.

- a. Read all our T's and C's with South African law in mind. Also, we're not keen on heading to court and we're pretty reasonable individuals, so if you feel something could be improved, contact us and we can have a chat. But if it's absolutely necessary, the Magistrate's Court will have jurisdiction.

11. These T's and C's are always valid.

- a. Even if we don't seem to be super strict when it comes to these T's and C's, that doesn't mean that aren't always in place and valid.

12. Always feel free to reach out to us.

- a. Save our email address, [info@disrupt-tutoring.co.za](mailto:info@disrupt-tutoring.co.za) and reach out whenever you feel like it.

13. Then a summary of all the other legal stuff.

- Website owner:
  - <https://www.disrupt-tutoring.co.za> and all related domains are owned by Pineapple Ventures (Pty) Ltd (South African registration number 2020/427411/07).
- Legal status:
  - Pineapple Ventures (Pty) Ltd is a private company, duly incorporated in terms of the applicable laws of South Africa.
- Directors (Pineapple Ventures (Pty) Ltd):

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- Mr J.P Harris
    - Mr W.K. Stanton-Jones
  - Description of main business of Disrupt Tutoring:
    - A provider of free, online personalised tutoring to enable access to quality education for all through paid-for advertising.
  - Email address:
    - [info@disrupt-tutoring.co.za](mailto:info@disrupt-tutoring.co.za)
  - Website address:
    - <https://www.disrupt-tutoring.co.za>